



# NARRE WARREN NORTH PRIMARY SCHOOL

Newsletter No. 15 – 22<sup>nd</sup> October, 2020



## DIARY DATES

Friday, 23<sup>rd</sup> October

Grand Final Public Holiday – No School

Friday, 30<sup>th</sup> October

**Canteen reopens and is available for Qkr! orders only – no over the counter sales**

World Teachers' Day

Tuesday, 3<sup>rd</sup> November

Melbourne Cup Day Public Holiday – No School

Friday, 6<sup>th</sup> November

GRIP Leadership Day for student leaders (at school)

School Captain 2021

Information given to students

2<sup>nd</sup> November to 17<sup>th</sup> December

Beleza Uniform Sale  
10% off – see flyer in newsletter

Friday, 13<sup>th</sup> November

Parent Opinion survey closes



## Principal Pen

I would like to thank the school community for their support over the last 2 weeks in both adhering to the drop off and pick up arrangements and ensuring that social distancing is occurring at the gates. I have only heard positive reports from parents so I believe that this is working. Next week the arrangements and times will remain the same but the children will leave at different times so that all students get to stay until 3.30pm in the rotation.

### Times for next week:

3.10pm: Q – Z

3.20pm: A – H

3.30pm: I – P

### Parent Complaint Policy

Thank you to the supportive members of the school community who always follow the school processes and procedures in terms of complaints and approach the school to find out information in the first instance. The school has always sought feedback from the parenting community and the latest response to the Chaplaincy Program and the staggered drop offs was amazing.

I understand that with current lockdown restrictions people may be feeling more tense than usual. Our current Covid circumstances mean that it is difficult for parents to speak about issues in person but there are always other options including email, face to face via Skype or Webex, and calling the school.

In this newsletter is the Parent Complaint Policy which outlines the importance of talking to the school first and then following the processes if you believe that you have not been heard. Also if you are confused about a decision that has been made contact the school so that we can explain why rather than using social media.

### Booklists

Booklists for 2021 can be found on our Sentral App for Parents. If you require assistance, please contact Lorraine Woodward, Business Manager at school. Payments are to be made via Qkr!

### Building works

As you are aware there has been a lot of work happening regarding our new building. It is exciting to see how quickly the building is taking shape. I have added the final drawings this week for anyone wanting to see what the inside will look like. These aren't great but will give you an idea of what is to come.

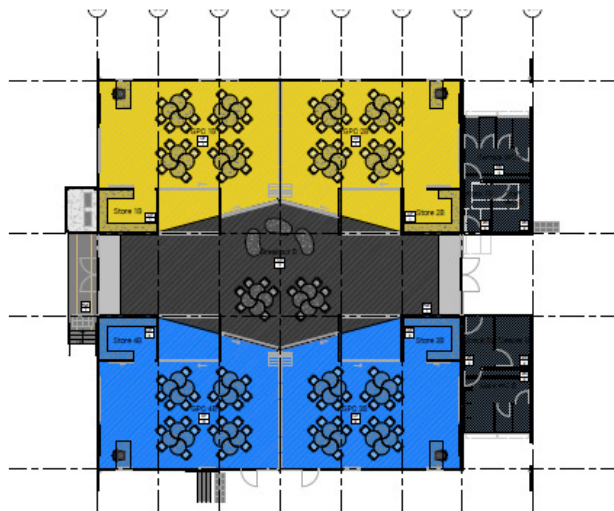
Some of you may still be wondering why the old building is being demolished. Unfortunately due to major deterioration in the building itself, and the asbestos, the building could not be saved. The Building Authority worked with key community members as well as the school to see what can be saved. The 2020 mural and some of the boards not rotting from the old building will be repurposed as part of the new building.

School Website: [www.narrewarrennorthps.vic.edu.au](http://www.narrewarrennorthps.vic.edu.au)

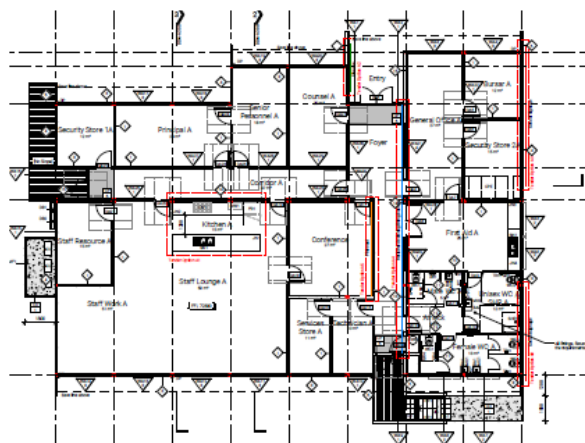
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Buildings B and C (classrooms)



Building A (Admin Building)



Front of the school (office area)



Connie vanderVoort,  
Principal

#### Assistant Principal's report

My name is Kristy Miller and I am excited to be the Assistant Principal at Narre Warren North Primary School. I am extremely grateful to be a part of such an amazing community of people.

Since becoming a teacher I have worked with some incredible educators/leaders that have helped mould me into the teacher/leader I am today. For the past six years I have been in leadership roles, this includes being a Learning Coach, Leading Teacher and an Assistant Principal. I look forward to continuing my leadership here at Narre Warren North Primary School.

I hold strong beliefs that every student can learn! The most successful students are those who thrive in a school filled with motivated teachers and parents or guardians who guide them and hold them to high expectations. My goal as an educator is to help all students grow academically, morally, and socially.

Outside of school I love spending time with my husband and three children. My family all love sport and most of our time is spent playing or watching sport (in a COVID free world).

I want to thank everyone (students, staff and parents) for being so welcoming. I look forward to getting to know you all.

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# Parent Complaint Policy

## **RATIONALE**

Narre Warren North Primary School is committed to child safety and establishing and maintaining child safe and child friendly environments where all children are valued and feel safe.

By providing all school environments (this includes onsite, online activities and offsite for excursions, camps, etc. and outside of school activities) that are stimulating, safe, happy and positive, we foster the learning potential of our children.

DET is committed to good communication and treating everyone with dignity and respect. It is important to remember that everyone in the school community should work together in a spirit of cooperation and understanding and should conduct themselves in a respectful, courteous and calm manner.

## **PURPOSE OF THE POLICY**

This information will assist parents who are raising concerns or making a complaint that is related to the school or their child's education.

Remember:

- The school should always be your first point of contact
- concerns are best resolved at the school
- you can withdraw your complaint at any time
- it may not always be possible to resolve an issue to your complete satisfaction
- DET expects that most complaints will be resolved by the school - that is at Step 2 (or Step 3) of the following process.

**Facebook is not the correct avenue to raise a concern.**

## **GUIDELINES FOR ACTION**

How do I raise an issue or make a complaint?

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Step 1: Clarify the issue (what is the problem?)

Step 2: Contact the relevant teacher;

Step 3: Contact the Assistant Principal or Principal if the issue is not resolved with the classroom teacher.

### **Step 1: Clarify the issue (what is the problem?)**

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Before you approach the school or your child's teacher:

- be clear about the topic or issue you want to discuss
- focus on the things that genuinely affect your child
- always remain calm and remember you may not have all the facts relating to the circumstances of the topic or issue you wish to discuss
- think about what an acceptable outcome would be for you and your child

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- be informed; check DET policies or guidelines, where relevant

### **Step 2: Contact the relevant teacher;**

There are a number of ways you can raise any concerns you have about your child. You can:

- write a note to your child's teacher outlining your concerns
- make an appointment to speak on the phone or in person with the class teacher or year level coordinator; ensuring that you inform the school about the issue you wish to discuss
- arrange any meeting times via email or phone with your child's teacher.

Remember that the class teacher / year level coordinator, together with others who may be involved, should be given a reasonable amount of time to take the steps required to resolve or address your concerns.

### **Step 3: Contact the Assistant Principal or Principal**

Most concerns are resolved by following the first two steps above. However, if the issue remains unresolved after you have approached your child's teacher or other school staff you can then ask to see the Assistant Principal or Principal.

To do this, you will need to request an appointment through the school office. Be aware that:

- the Principal may ask another senior staff member to speak with you on their behalf
- if a teacher is going to be present at the meeting it is more likely to occur outside of classroom hours.

**If you still feel that your complaint has not been addressed satisfactorily after speaking to the teacher and the principal, you can then contact the SEVR (Region).**

It is the regional office's responsibility to:

- ensure that complaints, wherever possible, are resolved at the school.
- ensure that procedures at the school are in accordance with DET regulatory framework.

The Regional Office may refer your complaint to other areas or branches within DET. You will be notified of this and of any major delays in addressing your complaint.

This policy is to be read in conjunction with DET policy found at:

<https://www.education.vic.gov.au/school/principals/spag/community/pages/parentcomplaints.aspx>

This policy will be reviewed as part of the school's three-year review cycle.

Ratified by School Council: 12<sup>th</sup> September 2014

Updated and approved by School Council: 19<sup>th</sup> July 2016

Ratified by School Council: 14<sup>th</sup> February 2017

Ratified by School Council: 9<sup>th</sup> June 2020

WE WANT OUR PARENTS TO TELL US WHAT THEY THINK! **Only 43 families have done the survey, so please take the time to complete the survey.**

Our school is conducting a survey to find out what parents think of our school. The Parent Opinion Survey is an annual survey offered by the Department of Education and Training that is conducted amongst all parents. It is designed to assist schools in gaining an understanding of parents' perceptions of school climate, student behaviour, student engagement and experiences of remote and flexible learning. Our school will use the survey results to help inform and direct future school planning and improvement strategies.

All parents will be invited to participate in this year's survey. All responses to the survey are anonymous. This year, the Parent Opinion Survey was sent out on **Monday 12<sup>th</sup> October** and closes on **Friday 13<sup>th</sup> November**.

The survey will be conducted **online**, only takes **20 minutes** to complete, and can be accessed at any convenient time within the fieldwork period on desktop computers, laptops, tablets or smartphones.

## Uniform Sale

**2020**  
**VIP SALE**  
**10% OFF\***  
Monday 2 Nov - Thursday 17 Dec 2020  
**Available In-Store Only**

**\*VIP SALE CONDITIONS:**

Discount applies **ONLY** to Beleza brand full retail priced items.  
Blazers & Discounted items excluded. Other exclusions apply. 10% off cannot be used in conjunction with any other offer, voucher or discount.

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16/10/2020

Dear School Community,

### Changes to our VIP sale approach for 2020

We are writing to advise you of the changes that we will be making for this year's VIP sale season. We're excited to offer a VIP season again this year, but have had to change our approach following the impacts of COVID-19, in order to ensure that we can hold the sale in a way that still protects the health and safety of our customers and team.

In previous years, we've offered a 20% discount over a one-week period. As we're sure you can imagine – and some of you would have experienced – this can bring a lot of traffic into the stores at one time, which we as a company felt would be too big of a risk in the current circumstance. So instead of the one-week, 20% off discount period, we will be offering customers across all our stores a **10% discount over six weeks, starting from Monday 2<sup>nd</sup> of November to Thursday 17<sup>th</sup> of December**. This will give families an extended period in which to benefit from the VIP sale, which we hope will give everyone the chance to round out their end of year uniform, or prepare for the coming year, with the comfort of being able to do so safely.

We hope that you can all understand the reasoning behind our changes to the VIP sale, and appreciate your understanding and support throughout this and the many other changes that have occurred throughout this year. We hope you are all keeping safe and well and look forward to seeing you for our end-of-year VIP sale season!

All the best,

Beleza School Uniforms



## Term 4 – Week 3

The children have all been very creative this week! Jesse showed his creativity through building a tower out of LEGO to park all the cars inside of; Teague showed awesome creativity by creating a robot out of magnets (how intelligent is that!); Scarlett, who is always showing us her creativity, explored some amazing work with acrylic paint. (Pictures below!)

This sudden burst of creativity is most timely, as from the 9<sup>th</sup> to the 13<sup>th</sup> of November we will be having a 'creative kids' week'. Throughout the week there will be a wide range of fantastic creative activities for the children to participate in, many opportunities for them to display their creativity, and a load of fun to be had! We look forward to seeing you there!

### Service Details: Narre Warren North Primary School OSHC

Our operating hours are:

07:00 – 09:00am

03:30 – 6:00pm

**Phone:**

0413 763 758

**Email:**

[narwarnth@oshccampaustalia.com.au](mailto:narwarnth@oshccampaustalia.com.au)



**Did you know that Camp Australia has a blog?**

New articles are added each week for parents to cover various topics to help families. You can access this at: <https://campaustalia.com.au/blog>

[www.campaustalia.com.au](http://www.campaustalia.com.au)



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Join us in Outside  
School Hours Care for



# YOUR CREATIVE KIDS

Your Creative Kids is all about helping your children express themselves through art. Whether it's drawing, painting, sculpting, or any other art form, we'll guide your child's emotional growth through individuality.

November 9th - 13th



Government  
subsidies  
available for  
eligible families

## Check out what's planned for Your Creative Kids:

### Narre Warren North Primary School

<b>Monday</b>	Pop stick harmonica, Magic sand making and Paper quilling
<b>Tuesday</b>	Painting with wool, shadow drawing and open-ended craft
<b>Wednesday</b>	Clay modelling, Finger painting and Stress balls
<b>Thursday</b>	Open-ended craft, Salt dough creations and Painting to music
<b>Friday</b>	Creating stones, Painting with leaves and Dancing with streamers

### Enhanced safety and hygiene

With updated policies and measures, we commit to providing a safe and hygienic environment for your children to enjoy.

### Win BIG Prizes

Enter our BIG Art and Expression Competition for your chance to win massive prizes including an iPad Pro!

Visit [www.campaustralia.com.au/bigartcomp](http://www.campaustralia.com.au/bigartcomp) for more information.

### FREE to Register

Once registered, you'll be able to easily make and manage your bookings online via our Parent Portal.

Register now for free

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