

NARRE WARREN NORTH PRIMARY SCHOOL Child Safety Risk Register

Risk Title & Description	Risk Causes & Consequences	Existing Controls	Current I	Risk Assessmen	t – with existi	ng controls	Treatment	Target Risk As	sessment – afte	er treatments
Define the risk event including a risk title and a short description What can go wrong?	Describe the risk event cause/s and consequence/s. What would cause it to go wrong? (causes) What are the impacts if it does go wrong? (consequences)	Describe any existing policy, procedure, practice or device that acts to minimise the risk What is in place now that reduces the likelihood of this risk occurring or its impact if it did occur?	Effectiveness of existing controls How effective are the current controls we have in place? (choose one)	Current Risk Consequence How big would the impact of this risk be if it occurred? (choose one)	Current Risk Likelihood How likely is this risk to occur? (choose one)	Current Risk Rating What is the current risk level based on the risk rating matrix?	Describe the actions to be undertaken for those risks requiring further treatments. What will be done? Who is accountable? When will it happen?	Target Risk Consequence (choose one)	Target Risk Likelihood (choose one)	Target Risk Rating What is the target risk level based on the risk rating matrix?
Risk Title School culture: child safety Risk short description There is a risk the school does not develop a culture of child safety	Causes Lack of an effective child safety risk management strategy Fail to ensure that appropriate guidance and training is provided to the individual members of the school council and school staff about child safety School fails to monitor who is on the premises Lack of reporting procedures Lack of understanding of roles and responsibilities in relation to child safety Consequences Child safety incident occurs Physical or psychological injury Stress for all personnel involved Litigation / adverse court ruling Reputation damage	 Implement child safety risk management strategy (Child Safety Standard 6, requirement 1, page2) Adopt and apply risk management procedures to identify, assess, evaluate, treat, monitor, review and report child safety risks (Child Safety Standard 6, requirements 2, 3 & 4, pages 3, 4 & 5) Child safety policy and statement of commitment. Child safety staff code of conduct and volunteers and contractors code of conduct. Adopt practices as outlined in the VRQA Strategies to embed an organisational culture of child safety Utilise the practices as outlined in the DHHS Good leadership and governance in child safe organisations Implement human resources practices for child safe organisations Appointment of a child safety officer. Child safety a standard discussion item on School Leadership Team meetings and staff meetings when necessary. Staff, volunteers, visitors and contractors' induction regarding the school's current child safety standards and practices. Training is provided to staff about: individual and collective obligations and responsibilities for managing the risk of child abuse; child abuse risks in the school environment; and the school's current child safety standards (Child Safety Standard 6, requirement 5, page 5). The leadership team to deliver appropriate education about: standards of behaviour for students attending the school; healthy and respectful relationships (including sexuality); resilience; and child abuse awareness and prevention (Ministerial Order No. 870- Child Safe Standards, Part 2, section 13 [1] & [2] – see Child Safe Standards resources (VRQA) – Empowerment and participation of children). 	Acceptable	Major	Possible	High	Training is provided to School Council about: • individual and collective obligations and responsibilities for managing the risk of child abuse; • child abuse risks in the school environment; and • the school's current child safety standards (Child Safety Standard 6, requirement 5, page 5). Inclusion of child safety obligations in staff position descriptions when advertised. Conduct periodic reviews of the effectiveness of the child safety risk management strategies put into practice and, if considered appropriate, revise those strategies utilising the following resources: • Child safe standards resources (DHHS) • Child Safe Standards resources (VRQA)	Major	Possible	High



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Risk Title Non reporting Risk short description There is a risk that the school does not report child safety issues	Causes Lack of reporting protocols Staff not aware of reporting protocols Staff not aware of their reporting obligations Familiarity of relationships Poor child safety culture Consequences Inappropriate behaviour not reported Child safety incident occurs/continues Physical or psychological injury Stress for all personnel involved Litigation / adverse court ruling Reputation damage	Child Safety Policy Cody of conduct policy Reporting protocols developed and implemented. Child safety standard discussion item on School Leadership Team meetings and staff meetings when required. Performance management procedures Continue to develop and deliver training to staff, volunteers and regular contractors regarding what to do when an allegation of child abuse is made.	Effective	Major	Possible	High	Train students and staff to detect inappropriate behaviour	Major	Possible	High
Risk Title Unsupervised child Risk short description There is the risk of a child safety incident when a child is unsupervised including during recreational or other activities	Causes School fails to monitor who is on the premises Lack of student supervision Lack of appropriate risk management practices in place for recreational or other activities Inappropriate building design Consequences Child safety incident occurs Physical or psychological injury Stress for all personnel involved Litigation / adverse court ruling Reputation damage	 Implement human resources practices for child safe organisations (p.3 supervision) Organised 'Yard duty' for teachers before, during and after school Staff: student ratios are observed. Visitor and contractor sign-in process, perimeter control (SPAG – Visitors in Schools). Adopt child safety risk management strategies as appropriate. Regular reminders to staff on this risk. Policies and procedures to eliminate any situation where a child may be unsupervised including during recreational or other activities. Duty of Care Policy Clear windows in walls to enable visibility of occupants Non-lockable doors in hot spots 	Effective	Major	Unlikely	Medium	Assessment of new or changed physical environments for child safety risks	Major	Unlikely	Medium
Risk Title False allegations Risk short description There is the risk of a false allegation of an incident of child abuse.	Causes Malicious complaint Unethical behaviour Discrimination Jealousy Consequences Physical or psychological injury Stress for all personnel involved Reputation damage for school Reputation damage for DET	Child safety policy and statement of commitment. Child safety and code of conduct policies Reporting protocols developed and implemented. Employee Assistance Program. Manager Assist telephone advisory service Legal advice	Effective	Major	Possible	High	Develop and deliver training to staff, volunteers and regular contractors regarding what to do when an allegation of child abuse is made. This includes e-Learning on Mandatory Reporting.	Major	Possible	High



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Risk Title Personal issues Risk short description There is the risk of a child safety incident occurring due to unknown personal issues of staff or students	Causes Natural trust of long term employees (who may have developed issues over time) Stress e.g. gambling, addiction, self esteem Mental health issues Domestic issues e.g. relationship break ups, domestic violence Peer pressure Consequences Child safety incident occurs Physical or psychological injury Stress for all personnel involved Litigation / adverse court ruling Reputation damage for school	 Implement human resources practices for child safe organisations Employ staff management practices as highlighted in the SPAG Workforce Planning Regular staff meetings and Principal 1:1 meetings with staff Employee Assistance Program Manager Assist telephone advisory service Conflict Resolution Support Service If required refer to SPAG Complaints, unsatisfactory performance and misconduct Student and young people health, wellbeing and safety Teacher ongoing monitoring and review of student behaviour School duty of care Adopt child safety risk management strategies as appropriate. Child safety standard discussion item on School Leadership Team meetings and staff meetings when necessary. 	Effective	Major	Possible	High	Principal 'Performance and professional developmental' Ongoing monitoring and review of staff and student work practices and behaviours for 'warning signals' professional developmental' staff and student work practices and behaviours for 'warning signals'	Major	Possible	High
Risk Title Online environment Risk short description There is the risk of a child safety incident in an online environment	Causes On line child safety issues via media services: email Facebook, Instagram, Twitter and other social media YouTube mobile phone SMS messages and other mobile messaging media telephone, Skype and other media for making voice calls photography and videography any other electronic media. Consequences Psychological injury (stress / bullying) Stress for staff dealing with incident Litigation / adverse court ruling Reputation damage for School	 School online policy and procedures. Use of an internet filter Appropriate <u>supervision</u> for all online activities. Response protocols implemented Ongoing awareness of the school's online policies and procedures. Ongoing review of control effectiveness and improvements instigated as required. Prepare curriculum plans that explicitly teach safe, responsible and ethical online behaviours. Newsletter items for parents with information and links to protect their children in the online environment. Cyberbullying program 	Effective	Major	Possible	High	Train students and staff to detect inappropriate behaviour Cyber safety program Bully Busters Program	Major	Possible	High

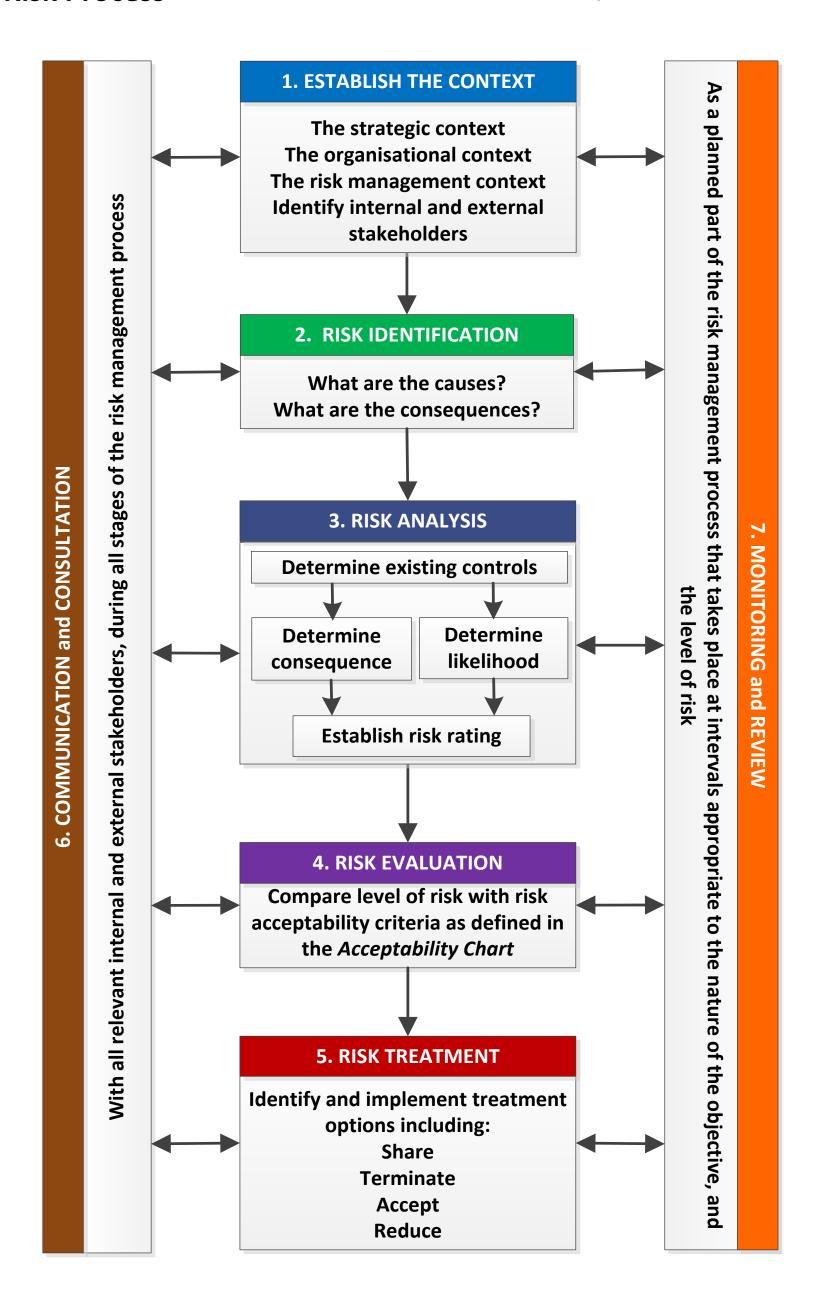


Risk Title & Description	Risk Causes & Consequences	Existing Controls	Current I	Risk Assessmen	Assessment – with existing controls		Treatment	Target Risk Assessment – after treatments		
Define the risk event including a risk title and a short description What can go wrong?	Describe the risk event cause/s and consequence/s. What would cause it to go wrong? (causes) What are the impacts if it does go wrong? (consequences)	Describe any existing policy, procedure, practice or device that acts to minimise the risk What is in place now that reduces the likelihood of this risk occurring or its impact if it did occur?	Effectiveness of existing controls How effective are the current controls we have in place? (choose one)	Current Risk Consequence How big would the impact of this risk be if it occurred? (choose one)	Current Risk Likelihood How likely is this risk to occur? (choose one)	Current Risk Rating What is the current risk level based on the risk rating matrix?	Describe the actions to be undertaken for those risks requiring further treatments. What will be done? Who is accountable? When will it happen?	Target Risk Consequence (choose one)	Target Risk Likelihood (choose one)	Target Risk Rating What is the target risk level based on the risk rating matrix?
Risk Title Contractor(s) on the premises Risk short description There is the risk that contractors do not report to reception before commencing work on school grounds e.g. maintenance.	Causes School fails to monitor who is on the premises Lack of supervision Contractors not aware of school arrangements Lack of background checks on contractors Consequences Child safety incident occurs Physical or psychological injury Stress for all personnel involved Litigation / adverse court ruling Reputation damage for school Reputation damage for DET	 Visitor and contractor sign-in process, perimeter control (SPAG – <u>Visitors in Schools</u>). All contractors supervised whilst on school grounds. Signage at school office clearly directing visitors to reception. Adopt <u>child safety risk management strategies</u> as appropriate. 	Effective	Major	Unlikely	Medium	Continue to raise topic in staff meetings. Awareness sessions for students.	Major	Unlikely	Medium
Risk Title Recruitment Risk short description There is a risk of recruiting an inappropriate person	Causes Circumvent normal employment procedures, including no background checks A rushed recruitment process Non-compliance with relevant policies and procedures including conflict of issues policy Unethical behaviour Consequences Child safety incident occurs Physical or psychological injury Stress for all personnel involved Litigation / adverse court ruling Reputation damage for DET	 Follow Recruitment practices for child safe organisations Adopt practices as outlined in the VRQA child safety standard 4 staff selection checklist Follow DET Workforce Management – Schools for recruitment and appointment of staff Victorian Institute of Teaching registration 	Effective	Major	Unlikely	Medium	This level of risk is accepted but we ensure all processes are followed in strict accordance with DET policy.	Major	Unlikely	Medium
Risk Title Excursions and camps Risk short description There is a risk that staff do not consider child safety matters whilst preparing for and/or whilst on excursions and camps.	Causes Lack of awareness of local conditions (unknown people and environments) School fails to monitor who is in vicinity of school camps / excursions Lack of supervision Fail to consider child safety risks Lack of appropriate risk management practices in place for recreational or other activities Consequences Child safety incident occurs Physical or psychological injury Disruption to excursion / camp Stress for all personnel involved Litigation / adverse court ruling Reputation damage for school Reputation damage for DET	 Teacher in charge upon arrival at commercial camp sites to conduct briefing with authorities to confirm site arrangements or any updates regarding local conditions. Teacher in charge following briefing with authorities brief teaching / support staff of any updates. Staff and volunteers conduct area familiarity upon arrival at venue. Staff: student ratios are observed. Regular student head counts. Ensure at least one staff member at the camp or excursion has been trained in what to do when an allegation of child abuse is made. Ensure access to an incident report is readily available. Adopt child safety risk management strategies as appropriate. Appropriate school approvals for excursions/camps including risk assessment 	Effective	Major	Unlikely	Medium	Teacher in charge to conduct an end day (each day) debrief to identify any issues arising and to lead the development of treatment solutions.	Major	Unlikely	Medium









Risk can be described as anything; event, practice, process, activity, etc. that could hinder or help achievement of stated goals or objectives.

DET Risk Process





1. Establish the Context

- 1. Decide the scope of the activity, including the goals and objectives.
- 2. Ascertain the internal and external environment (see PESTLE overleaf).
- 3. Confirm the identity and concerns / issues / expectations of stakeholders.
- 4. Familiarise yourself with the Department's tools used to identify, analyse and manage risk.

2. Risk Identification

- 5. Ask yourself the following questions (see SWOT overleaf):
- What can go wrong? (risks)
- What would cause it to go wrong? (causes)
- What are the impacts if it does go wrong? (consequences)
- What can go right? (value add opportunity risk)
- 6. Once all the risks have been identified they should be recorded into a risk register.

3. Risk Analysis

- 7. For each risk the existing controls currently in place should also be captured.
- How effective are the controls we have in place? (see control effectiveness chart overleaf)
- 8. Risk is analysed in terms of consequence (What is the impact of risk?) and likelihood (How likely is the risk to occur? taking into account the effectiveness of any controls identified in the previous step).
- 9. Risk consequences are measured using the following descriptive terms:
- severe, major, moderate, minor, insignificant (see the consequence criteria guide overleaf. It provides the context to select one of the above terms).
- 10. Risk likelihood is measured using the following descriptive terms:
- almost certain, likely, possible, unlikely, rare (see the likelihood criteria guide overleaf. It provides the context to select one of the above terms).
- 11. The risk rating matrix (overleaf) can now be used to combine the selected level of consequence with the selected level of likelihood to determine the overall level of risk.
- 12. This is called the 'current assessment' (with existing controls).

4. Risk Evaluation

- 13. Risk evaluation involves comparing the current risk rating found during the analysis process with risk acceptance criteria established by the Department.
- 14. You should refer to the Acceptability Chart (overleaf) to determine the level of acceptability.
- 15. The categories of acceptability defined in the Acceptability Chart determine the approach to the management of risk across the Department.
- 16. Risks rated Low or Medium do not necessarily require further treatments as this level of risk is considered to be acceptable.
- 17. Risks rated High or Extreme require further treatments to reduce their level of risk to a more acceptable level (refer to Risk Treatment).

5. Risk Treatment

- 18. Options for risk treatment include:
- Share if practical to do so, share the risk or some of it (e.g. outsourcing or insurance)
- Terminate cease the activity
- Accept risk acceptance requires appropriate authority (see the Acceptability Chart to determine whether the risk is acceptable)
- Reduce reduce the risk level by applying additional treatments until the risk is acceptable.
- 19. Risk treatment involves a cyclical process of:
- assessing the risks
- deciding whether the risk levels are acceptable (by reference to the Acceptability Chart)
- if not, determine appropriate risk treatment options (see above)
- implementing risk treatments.
- ${\tt 20.\,A\,second\,assessment\,is\,then\,made\,to\,confirm\,the\,treatments\,will\,reduce\,the\,level\,of\,risk.}$
- 21. This second level of risk is called the 'target assessment' after treatments where you expect the risk level to be once your treatments have been implemented once implemented they become existing controls.

6. Communication and Consultation

22. Communication and consultation with all relevant internal and external stakeholders should take place during all stages of the risk management process.

7. Monitoring and Review

23. Monitoring and review should be a planned part of the risk management process and should take place at intervals appropriate to the nature of the objective and the level of risk.

DET Risk Management Framework - Assessment Tools



Consequence Criteria: This guide provides indicative terms against which the significance of risk is evaluated.

Descriptor	Student Outcomes	Wellbeing and Safety	Finance	Reputation	Operations	Strategic
Insignificant	Educational outcomes, engagement and wellbeing and pathways and transitions can be met with workarounds	Minor injury requiring no first aid or peer support for stress / trauma event	Small loss that can be absorbed	Internal impact (no external impact)	School operations continue with slight interruptions to normal activities	Goals, targets and key improvement strategies can be delivered with inconsequential impacts
Minor	Educational outcomes, engagement and wellbeing and pathways and transitions achieved but below targets	Injury / ill health requiring first aid Peer support for stress / trauma event	 Loss of 'consumable' assets, < 2% deviation from budget Minor fraud possible 	Adverse comments local community media Short term stakeholder dissatisfaction / comment	Some school operations disrupted Minor workarounds return school to normal operations	Minor workaround need to be implemented to deliver the SSP goals, targets and key improvement strategies
Moderate	Students' overall levels of Literacy and Numeracy static Increasing truancy Partial achievement of targeted pathways and transition	Injury / ill health requiring medical attention Stress / trauma event requiring professional support	 Loss of assets 2% - 5% deviation from budget External audit management letter 	External scrutiny e.g. VAGO Adverse state media comment Stakeholder relationship impacted	Key school operations temporarily disrupted School leadership team meets to return school to normal operations	Constant consultation with key stakeholders needs to be maintained to deliver the SSP goals, targets and key improvement strategies
Major	National targeted improvements not achieved Partial achievement of targeted learning outcomes Student dissatisfaction with access to pathways / transitions	Injury / ill health requiring hospital admission Stress / trauma event requiring ongoing clinical support	 Loss of significant assets 6% - 15% deviation from budget External audit qualification on accounts High end fraud committed 	External investigation Adverse comments national media Stakeholder relationship tenuous	Whole of school operations disrupted Assistance sought from Regional Office	Significant adjustment to resource allocation and service delivery required to deliver SSP goals, targets and key improvement strategies
Severe	Literacy and Numeracy decline Student engagement and connectedness to the school and their peers is very poor Declining number of student options for pathways and transitions	Fatality or permanent disability Stress / trauma event requiring extensive clinical support for multiple individuals	Loss of key assets >15 % deviation from budget Systemic and high value fraud	Commission of inquiry National front page headlines Stakeholder relationship irretrievably damaged	Normal school operations cease School evacuated Regional Office notified	SSP goals, targets and key improvement strategies cannot be delivered Changes need to be made to the SSP

Likelihood Criteria: This guide provides the indicative terms against which the probability of a risk event occurrence is evaluated.

Descriptor	Description	Indicative %	Indicative Frequency	N.			
Almost Certain	Expected to occur	>95%	Multiple times in the next year	Note: 1. The Likelihood Criteria refers to the likelihood of			
Likely	Probably will occur (no surprise)	66-95%	At least once in the next year	the consequence descriptor you have selected i.e. the likelihood of a 'major' consequence.			
Possible	May occur at some stage	26-65%	Once in the next 3 years	2. The Indicative Frequency may not be relevant when assessing risks related to repeated activities,			
Unlikely	Would be surprising if it occurred	5-25%	Once in the next 5 years	or when objectives are to be delivered over discrete periods of time. It should not be the sole basis for			
Rare	May never occur	<5%	Once in the next 10 years	assessment.			

DET's Control Effectiveness: Indicates the self-assessment of control effectiveness.

Controls Effective	Controls Effectiveness Rating and Criteria						
Ineffective	 The design of controls overall, is ineffective in addressing key causes and/or consequences. Documentation and/or communication of the controls does not exist (e.g. policies, procedures, etc.). The controls are not in operation or have not yet been implemented. 						
Needs Improvement	 The design of controls only partially addresses key causes and/or consequences. Documentation and/or communication of the controls (e.g. policies, procedures, etc.) are incomplete, unclear or inconsistent. The controls are not operating consistently and/or effectively and have not been implemented in full. 						
Acceptable	 The design of controls is largely adequate and effective in addressing key causes and/or consequences. The controls (e.g. policies, procedures, etc.) have been formally documented but not proactively communicated to relevant stakeholders. The controls are largely operating in a satisfactory manner and are providing some level of assurance. 						
Effective	 The design of controls is adequate and effective in addressing the key causes and/or consequences. The controls (e.g. policies, procedures, etc.) have been formally documented and proactively communicated to relevant stakeholders. The controls overall, are operating effectively so as to manage the risk. 						

DET's Risk Rating Matrix: Used to combine consequence with likelihood to determine the overall level of risk.

Risk Rating Matrix		Consequence							
		Insignificant	Minor	Moderate	Major	Severe			
	Almost Certain	Medium	High	Extreme	Extreme	Extreme			
ро	Likely	Medium	Medium	High	Extreme	Extreme			
Likelihood	Possible	Low	Medium	Medium	High	Extreme			
Lik	Unlikely	Low	Low	Medium	Medium	High			
	Rare	Low	Low	Low	Medium	Medium			

DET's Acceptability Chart: Used to decide whether the risk is acceptable, based on the rating calculated.

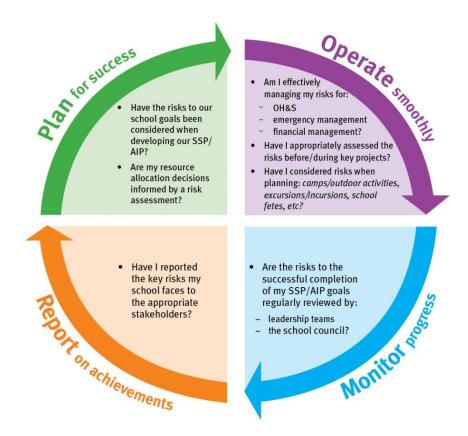
Extreme = Unacceptable (must have Principal / School Council / Regional Office oversight)	Immediately consider whether the activity associated with this risk should cease. Any decision to continue exposure to this level of risk should be made at Principal / School Council / Regional Office level, be subject to the development of detailed treatments, on-going oversight and high level review.
High = Tolerable (with ongoing Principal Class Officer review)	Risk should be reduced by developing treatments. It should be subject to on-going review to ensure controls remain effective, and the benefits balance against the risk. Escalation of this level of risk to Principal Class Officer level should occur.
Medium = Tolerable (with frequent risk owner review)	Exposure to the risk may continue, provided it has been appropriately assessed and has been managed to as low as reasonably practicable. It should be subject to frequent review to ensure the risk analysis remains valid and the controls effective. Treatments to reduce the risk can be considered.
Low = Acceptable (with periodic review)	Exposure to this risk is acceptable, but is subject to periodic review to ensure it does not increase and current control effectiveness does not vary.





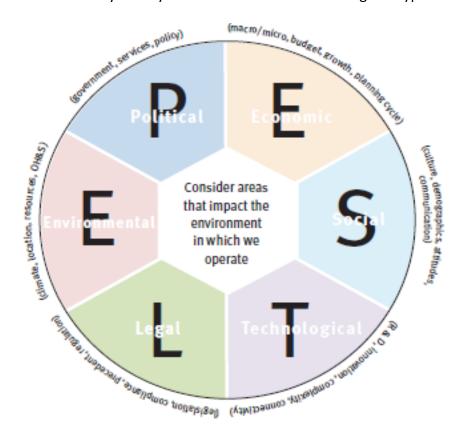
School Cycle - where schools should use risk management

Utilise risk management at all stages of the school cycle, to drive decision making, establish priorities and allocate resources. Risk management should be based on the best information available. Effort expended should be proportionate to the risk and benefits should be balanced against the risk.



PESTLE Analysis - used to establish the context

PESTLE - (political, economic, social, technological, legal, environmental) is a useful tool to analyse the operating environment and to understand any other factors that contribute to it. It may be beneficial to involve your key stakeholders when conducting this type of analysis.



SWOT Matrix - used in risk identification

A SWOT Matrix (strengths, weaknesses, opportunities and threats) is a useful tool to analyse the environment and establish current issues and future risks. It may be beneficial to involve your key stakeholders when conducting this type of analysis.

